

Grandstream Networks, Inc.

GXP1610(P)/GXP1615
Quick Installation Guide



GXP1610(P)/GXP1615 – Quick Installation Guide

Precautions

- Please DO NOT power cycle the GXP1610(P)/1615 when the LED lights are flashing during system boot up or firmware upgrade. You may corrupt firmware images and cause the unit to malfunction.
- Use only the power adapter included in the GXP1610/1615 package. Using an alternative non-qualified power adapter may damage the unit.

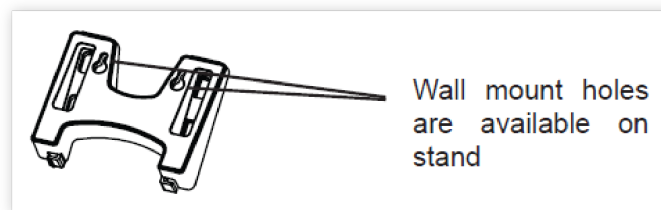
Overview

GXP1610(P)/1615 is a Small Business IP phone that features a single SIP account, up to 2 call appearances, 132×48 graphical LCD, 3 XML programmable context-sensitive soft keys, dual network ports with PoE (GXP1610P and GXP1615 only) and 3-way conference. The GXP1610(P)/1615 supports superb full-duplex hands-free speakerphone with HD audio, advanced security protection for privacy, and compatible with Grandstream UCM Features.

Package Contents

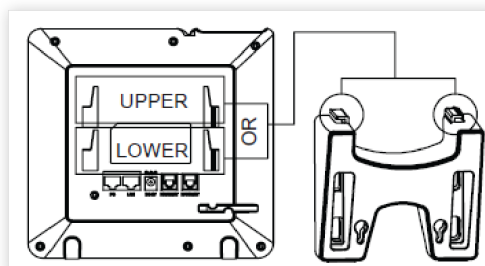


Phone Setup



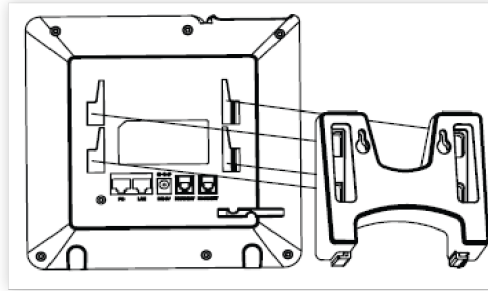
Installing the Phone (Phone Stand)

1. Insert the hooks on top of the stand into a slots, you have options to use either upper OR lower slots.
2. Firmly slide the stand upward to lock it in place.

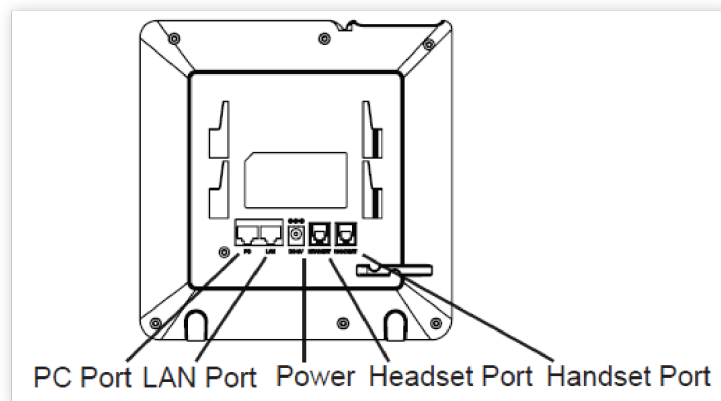


Installing the Phone (Wall Mount)

1. Insert all 4 hooks located in the front of wall mount into the slots.
2. Firmly slide the wall mount upward to lock it in place.
3. Pull out and rotate the tab from handset rest to hold the handset while the phone is mounted on the wall.



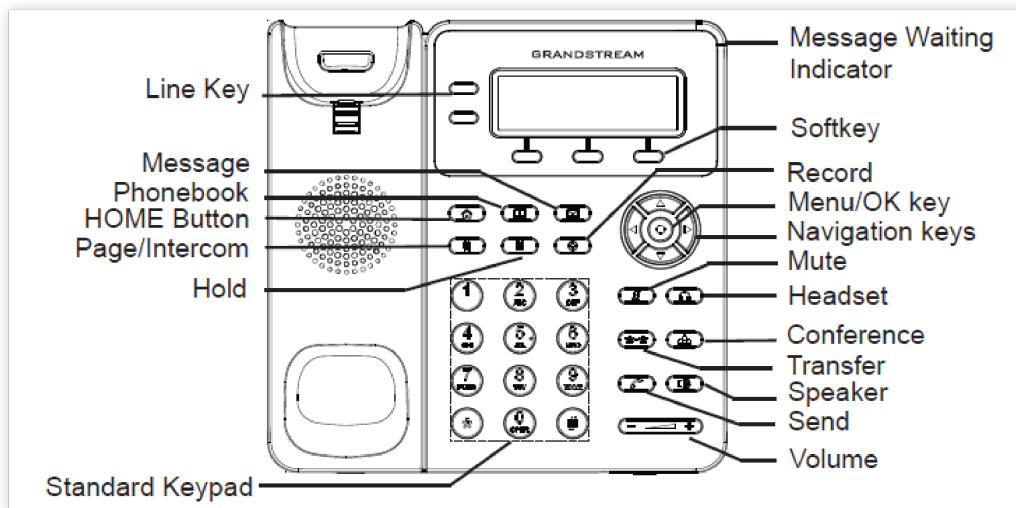
Connecting the Phone



To setup the GXP1610(P)/1615, follow the steps below:

1. Connect the handset and main phone case with the phone cord.
2. Using the network cable provided or a 3rd party network cable:
 - **GXP1610:** Connect the LAN port to a hub, switch, or router.
 - **GXP1610P:** Connect the LAN port to a PoE Network Switch.
 - **GXP1615:** Connect the LAN port to either a hub, switch, or router, or to a PoE Network Switch.
3. For the GXP1610, connect the included 5V DC output plug to the power jack on the phone and plug the power adapter into an electrical outlet. For the GXP1615, if not using a PoE Network Switch, connect the included power adapter in the same way. (No power adapter is provided for the GXP1610P).
4. The LCD will display provisioning or firmware upgrade information. Before continuing, please wait for the date/time display to show up.
5. Using the phone embedded web server or keypad configuration menu, you can further configure the phone using either a static IP or DHCP.

Tips for using the keypad

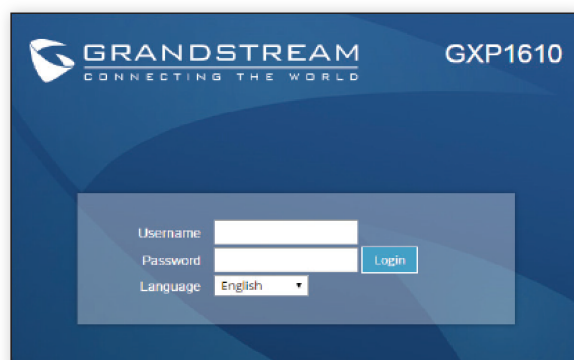


1. To access the MENU, press the round MENU button.
2. Navigate the menu by using the UP/DOWN and LEFT/RIGHT buttons.
3. Press the round MENU button to confirm a menu selection.
4. The phone automatically exits MENU mode when there is an incoming call, the phone goes off-hook, or when the MENU mode is left idle for 60 seconds.

Phone Configuration

Configure the GXP1610(P)/1615 using a Web Browser

1. Ensure your phone is powered up and connected to the Internet.
2. Press the MENU button to access the phone menu.
3. Press the "down" arrow button to "Status" and press MENU button to check the IP address.
4. Access the Web UI by typing the phone's IP address in your PC browser.
5. Login using the default credentials.
 - The default administrator username is "admin" while the default password is either "admin" or a random password found on the sticker at the back of the unit depending on the model.
 - The default end-user username is "user" and the password is "123".



Configure the GXP1610(P)/1615 using the keypad

1. Make sure the phone is idle.
2. Press the MENU button to access the keypad MENU to configure the phone.
3. Select MENU → Config, to configure settings for SIP Proxy, Out-bound Proxy, SIP User ID, SIP Auth ID and SIP Password.

4. Follow MENU options to configure the basic features of the phone. For example: the IP address if using a static IP. For details, please check GXP16xx User Manual.
5. Please contact your ITSP (Internet Telephony Service Provider) for additional settings that may be necessary to configure the phone.

For the detailed user manual, please download from: <https://www.grandstream.com/support>

This product is covered by one or more of the U.S. patents (and any foreign patent counterparts thereto) identified at www.cmspatents.com.

The GXP1610(P)/1615 is not pre-configured to support or carry emergency calls to any type of hospital, law enforcement agency, medical care unit ("Emergency Service(s)") or any other kind of Emergency Service. You must make additional arrangements to access Emergency Services. It is Your responsibility to purchase SIP-compliant Internet telephone service, properly configure the GXP1610(P)/1615 to use that service, and periodically test your configuration to confirm that it works as You expect. If You do not do so, it is Your responsibility to purchase traditional wireless or landline telephone services to access Emergency Services.

GRANDSTREAM DOES NOT PROVIDE CONNECTIONS TO EMERGENCY SERVICES VIA THE GXP1610(P)/1615. NEITHER GRANDSTREAM NOR ITS OFFICERS, EMPLOYEES OR AFFILIATES MAY BE HELD LIABLE FOR ANY CLAIM, DAMAGE, OR LOSS, AND YOU HEREBY WAIVE ANY AND ALL SUCH CLAIMS OR CAUSES OF ACTION ARISING FROM OR RELATING TO YOUR INABILITY TO USE THE GXP1610(P)/1615 TO CONTACT EMERGENCY SERVICES, AND YOUR FAILURE TO MAKE ADDITIONAL ARRANGEMENTS TO ACCESS EMERGENCY SERVICES IN ACCORDANCE WITH THE IMMEDIATELY PRECEDING PARAGRAPH.