

Grandstream Networks, Inc.

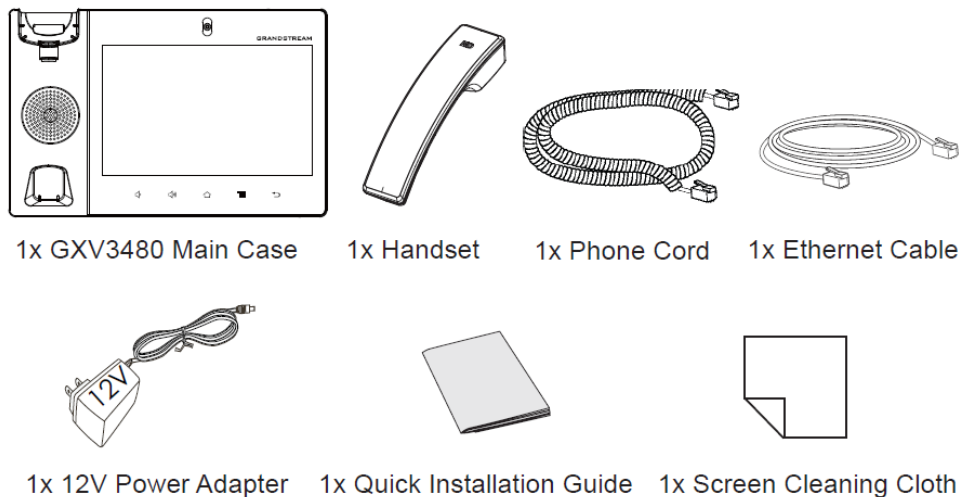
GXV3480 – Quick Installation Guide



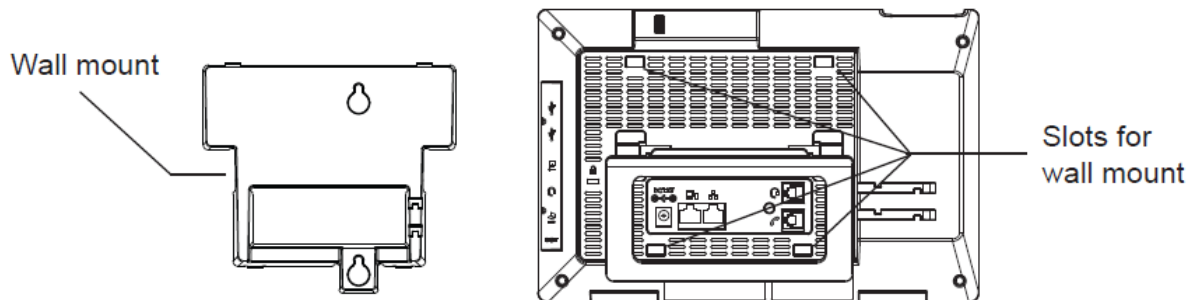
Overview

The GXV3480 IP Video Phone for Android combines a 16-line IP video phone with a multi-platform video conferencing solution and the functionality of an Android tablet to offer an all-in-one communications solution. The phone features an 8" 1280×800 capacitive touch screen IPS LCD, Megapixel camera, dual Gigabit ports with PoE/PoE+, HD audio and video, integrated Wi-Fi 6(802.11 a/b/g/n/ac/ax) & Bluetooth, rich peripheral interfaces, and Android 14. By combining a state-of-the-art IP video phone, and an advanced conferencing solution, businesses throughout the world can now use the GXV3480 for all communication and productivity needs.

Package Contents

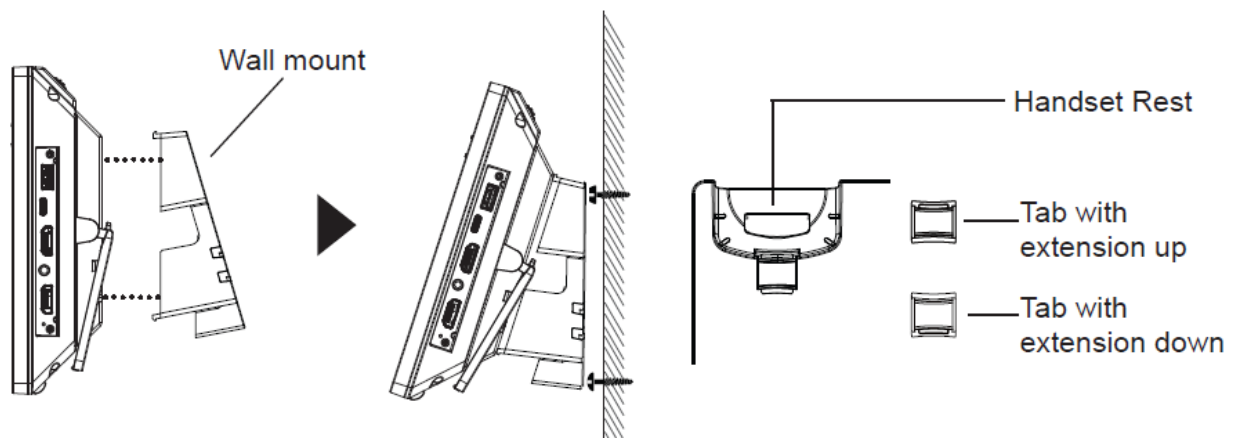


Phone Setup



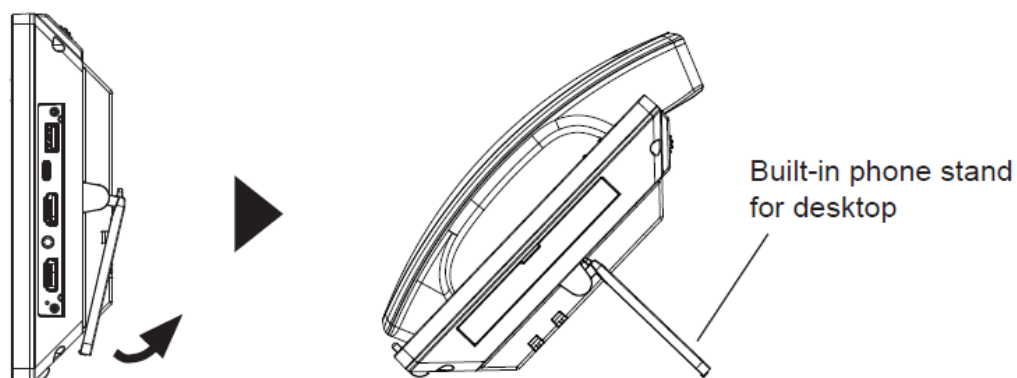
Installing the Phone (Wall Mount *sold separately)

1. Attach the wall mount to the slots on the back of the phone.
2. Attach the phone to the wall via the wall mount hole.
3. Pull out the tab from the handset cradle (see figure below).
4. Rotate the tab and plug it back into the slot with the extension up to hold the handset while the phone is mounted on the wall.



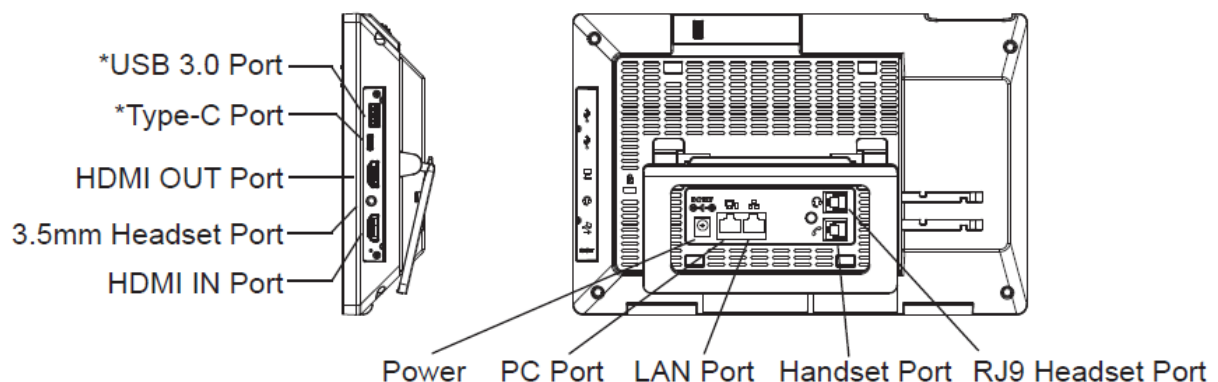
Using the Phone Stand

The GXV3480 has a built-in phone stand. To use it, pull out the phone stand handle on the back of the phone. Adjust the angle as preferred and make sure the phone stands still on the desktop.



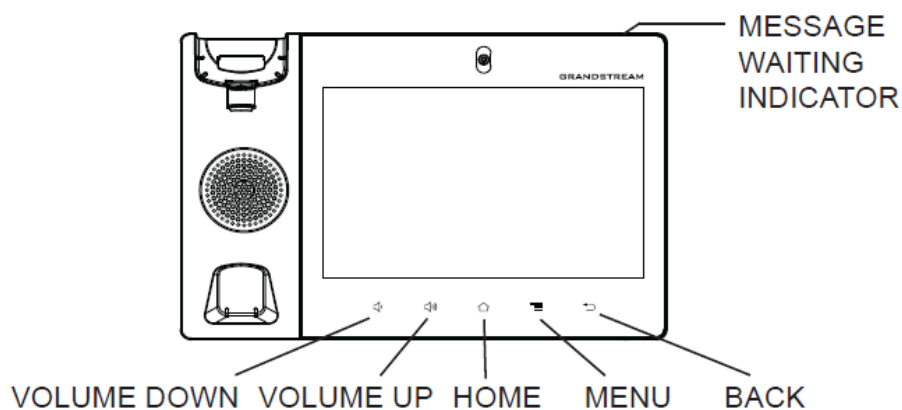
Connecting the Phone

1. Connect the handset and main phone case with the phone cord.
2. Connect the LAN port of the phone to the RJ-45 socket of a hub/switch or a router (LAN side of the router) using the Ethernet cable.
3. Connect the 12V DC output plug to the power jack on the phone; plug the power adapter into an electrical outlet. If a PoE switch is used in step 2, this step could be skipped.
4. The LCD will display booting up or firmware upgrading information. Before continuing, please wait for the main screen display to show up.
5. Using the web configuration interface or from the menu of the touch screen, you can further configure network connection using static IP, DHCP... etc.



*USB 3.0&Type-C enabled only when power supply or PoE+ is used.

Tips for using the GXV3480 Keys



- Tap on VOLUME DOWN / UP keys to adjust the volume on the phone.
- Tap on HOME key to return to the default idle screen. Or press and hold on to the HOME key for 2 seconds to take a screenshot.
- Press MENU key to access the phone's display settings, edit widgets, and thread manager. Or press and hold on to the MENU key for 2 seconds to enter the managing application interface directly.
- Press BACK key to go back to the previous menu.

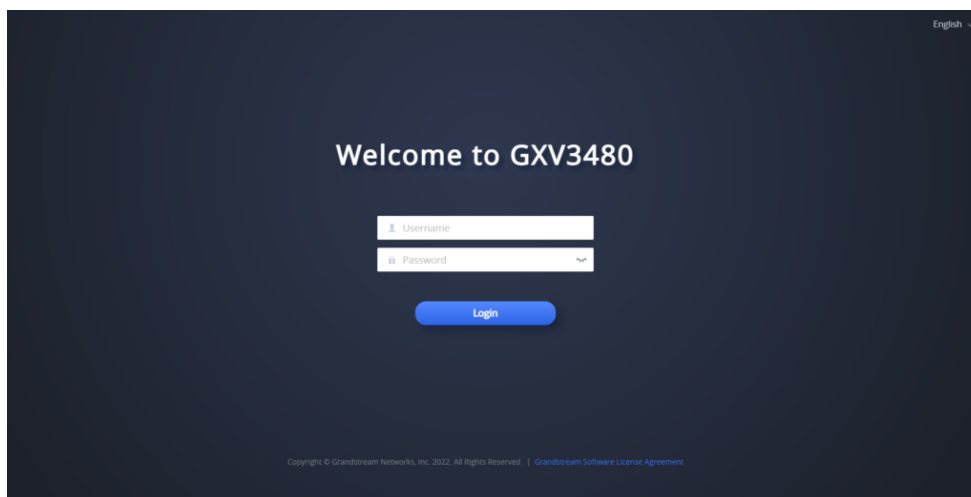
Phone Configuration

Configuring the GXV3480 using Touch Screen

1. Make sure the phone is properly powered up and on an idle screen.
2. Select Settings → Advanced → Account settings. Tap on one of the accounts to configure the Account name, SIP Server, SIP User ID, SIP Auth ID, SIP Auth Password to register the account on the GXV3480. After successfully registering, the dial screen will be shown.
3. Follow the Menu options to configure other settings on the phone. For example, to configure static IP on the GXV3480, set up static IP address via LCD Menu → Settings → Network → Ethernet Settings.
4. Please contact your ITSP (Internet Telephony Service Provider) for additional settings that may be necessary to configure the phone.

Configuring the GXV3480 using Web Browser

1. Ensure your phone is properly powered up and connected to the Internet.
2. Tap on Settings → Status → Network status, to obtain the IP address of your phone.
3. Type the phone's IP address in your PC's browser.
4. Enter the username and password to log in. (The default administrator username is "admin" and the default random password can be found on the sticker on the GXV3480).
5. In the web GUI → Account, select Account 1/2/3/.../16 pages to configure the Account name, SIP Server, SIP User ID, Authenticate ID, and AuthenticatePassword to register the account on the GXV3480.



Refer to online documents and FAQ for more detailed information:
<http://www.grandstream.com/our-products>

This product is covered by one or more of the U.S. patents (and any foreign patent counterparts thereto) identified at www.cmspatents.com.

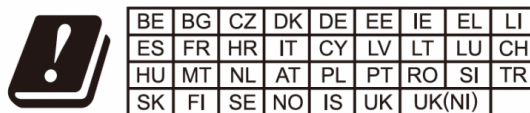
Precautions:

- **WARNING:** Please DO NOT power cycle the GXV3480 during system boot up or firmware upgrade. You may corrupt firmware images and cause the unit to malfunction.
- **WARNING:** Use only the power adapter included in the GXV3480 package. Using an alternative non-qualified power adapter may possibly damage the unit.

The GXV3480 is not pre-configured to support or carry emergency calls to any type of hospital, law enforcement agency, medical care unit ("Emergency Service(s)") or any other kind of Emergency Service. You must make additional arrangements to access Emergency Services. It is your responsibility to purchase SIP-compliant Internet telephone service, properly configure the GXV3480 to use that service, and periodically test your configuration to confirm that it works as you expect. If you do not do so, it is your responsibility to purchase traditional wireless or landline telephone services to access Emergency Services.

GRANDSTREAM DOES NOT PROVIDE CONNECTIONS TO EMERGENCY SERVICES VIA THE GXV3480. NEITHER GRANDSTREAM NOR ITS OFFICERS, EMPLOYEES OR AFFILIATES MAY BE HELD LIABLE FOR ANY CLAIM, DAMAGE, OR LOSS. YOU HEREBY WAIVE ANY AND ALL SUCH CLAIMS OR CAUSES OF ACTION ARISING FROM OR RELATING TO YOUR INABILITY TO USE THE GXV3480 TO CONTACT EMERGENCY SERVICES, AND YOUR FAILURE TO MAKE ADDITIONAL ARRANGEMENTS TO ACCESS EMERGENCY SERVICES IN ACCORDANCE WITH THE IMMEDIATELY PRECEDING PARAGRAPH.

The GNU GPL license terms are incorporated into the device firmware and can be accessed via the Web user interface of the device at [http\(s\)://IP/gpl_license](http(s)://IP/gpl_license). To obtain a CD with GPL source code information please submit a written request to info@grandstream.com



In the UK and EU member states, operation of 5150-5350 MHz is restricted to indoor use only.



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For Certification, Warranty, and RMA information, please visit www.grandstream.com